

Be on the Lookout!

All GCSD water customers will soon be receiving an income survey in the mail and it is extremely important that these surveys are filled out and returned, otherwise it could jeopardize the District's ability to receive state or federal funding support for critical water system improvements and upgrades.

How the Process will Work

1. An introductory letter will be mailed April 1st and will look like [this](#), informing the customer the purpose of the letter and the income survey that they will be receiving shortly. The Rural Community Assistance Corporation (RCAC) is the third party that will be issuing the survey materials and conducting the survey. Keep an eye out for this logo:



2. The 1st survey letter will be mailed April 8th to all GCSD water customers. A sample of what the survey will look like can be found [here](#). A prepaid envelope will be included to return the survey.
3. A 2nd survey letter will be mailed on April 22nd to all households in which a response was not received for the first survey.
4. If RCAC does not receive the response rate needed to perform the income survey, a door-to-door survey will be conducted by RCAC.
5. All responses will be kept anonymous and personal identifying information will not be reported in the survey results.

For more information regarding this survey, please contact:

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