



## **BOARD MEETING AGENDA SUBMITTAL**

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**TO:** GCSO Board of Directors

**FROM:** Peter Kampa, General Manager

**DATE:** March 24, 2025

**SUBJECT: Agenda Item 4B: Establish Townhall Meeting Dates for April and May 2025 to Publicly Review and Receive Comments Regarding the 2025 Water and Sewer Cost of Service Study and Proposed Rate Schedule**

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### **RECOMMENDED ACTION:**

#### **Staff recommends the following action:**

*I move to establish a Townhall Meeting for April, \_\_\_\_\_, 2025 to Publicly Review and Receive Comments Regarding the 2025 Water and Sewer Cost of Service Study and Proposed Rate Schedule*

*I move to establish a Townhall Meeting for May, \_\_\_\_\_, 2025 to Publicly Review and Receive Comments Regarding the 2025 Water and Sewer Cost of Service Study and Proposed Rate Schedule.*

### **BACKGROUND:**

The District is undertaking a comprehensive study of the water and sewer rates to ensure the financial sustainability of our water and wastewater services. As part of this process, it is essential to involve the community in discussions regarding the proposed rate adjustments. The study will analyze the cost of service, funding needs, and potential impacts on residents and businesses.

The purpose for holding two public town hall meetings to engage the community in reviewing and providing comments on the 2025 Water and Sewer Rate Study and the proposed rate schedule. These meetings aim to foster transparency, gather public input, and ensure that stakeholders are informed about the upcoming changes to water and sewer rates.

### **OBJECTIVES:**

1. **Inform the Public:** Provide an overview of the findings from the 2025 Water and Sewer Rate Study.
2. **Gather Feedback:** Collect input from residents and stakeholders regarding the proposed rate schedule.

3. **Enhance Transparency:** Foster trust between the District and the community by encouraging open dialogue.
4. **Address Concerns:** Allow residents to voice concerns and ask questions about the rate changes.

**OUTREACH MEETINGS:**

On January 14, 2025 the District entered into a Professional Services Agreement with NBS to provide staff support relating to the District Water and Sewer Service Cost Study and Proposed Rate Schedule. NBS Consultant Scope of Services includes the following Meeting Outreach:

- Host and facilitate up to two virtual or in-person meetings to help educate the community on rates and allow community members to discuss items of importance.
- One or more postcards will be created to announce the community meetings.
- The NBS team will lead meetings with a core focus on the water and sewer rate structures' foundational principles.
- Creation of meeting materials such as posters and exhibits in multiple languages.
- Develop action items based on feedback received at community meetings.
- Record virtual community meetings to be shared on CivicMic.com, the District webpage, and social media sites.