## Resolution No. 35-19

## RESOLUTION ALLOWING THE GENERAL MANAGER TO ENTER INTO PAYMENTS ARRANGEMENT AGREEMENTS WITH CUSTOMERS

WHEREAS, situations arise in which customers receive large water and/or sewer bills due to extenuating circumstances;

WHEREAS, it is the policy of the district to lock customers off that have a delinquent balance greater than 15 days;

WHERAS, in the past, District staff have brought Customer Installment Payment Agreements to the Board for approval so that the customer avoids lock off and allows the customer to pay the outstanding balance in installment payments over a set period of time;

WHEREAS, District staff finds that it would be more efficient if the Board authorized the General Manager to enter into said agreements into the future when appropriate.

THEREFORE BE IT RESOLVED, that the Board of Directors hereby authorizes the District's General Manager to enter into Customer Payment Arrangement Agreements when deemed appropriate and to report agreements entered into at the next regular Board meeting.

PASSED AND ADOPTED by the Board of Directors of the Groveland Community Services District on August 13, 2019 by the following vote:

AYES: Directors Kwiatkowski, Mora, Swan, Armstrong and Edwards

NOES:

ABSENT:

ABSTAINED:

Janice Kwiatkowski, President

✓Board of Directors

ATTEST:

Jennifer L. Flores. District Secretary